REVIEW OF TAXI TABLE OF FARES (TAXI TARIFF)

Taxi Licensing Committee



Date: 13 January 2022

Title of Report: Review of Taxi Table of Fares (Taxi Tariff)

Lead Member: Councillor John Riley (Cabinet Member for Governance, Human

Resources, IT and Community Safety)

Lead Strategic Director: Ruth Harrell Director of Public Health

Author: Graham Hooper

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Your Reference: ERS/LIC/GH/Jan13 Tariff

Key Decision: No

Confidentiality: Part I - Official

Purpose of Report

Under Section 23 of the Plymouth City Council Act 1975 (PCCA 1975), Plymouth City Council (the Council) has the power, although not obliged, to set the maximum Table of Fares (Fares Tariff) for Taxis.

On 28 October 2021 the Taxi Licensing Committee recommended the proposed variation of the table of fares for the hiring of Taxis within the City. In accordance with the PCCA 1975, the variations were advertised in the Plymouth Herald on 03 November 2021 (Appendix I) which included providing an opportunity and details for objections to be made. All Taxi drivers and vehicle proprietors were written to and provided with a copy of the Table of Fares notice and were given until 18 November 2021 to make objections. Any objections received must be duly considered, prior to the Table of Fares coming into effect.

A number of objections were received which are listed in Appendix 2.

Recommendations and Reasons

That the Licensing Committee consider the objections received by the Licensing Authority in relation to their statutory consultation on the proposed Taxi fares, and

- 1) Taking into account representations received, either approve the table of fares as advertised or specify amendments to be made to the table of fares
- 2) Approve a date by which the new Table of Fares shall come into force, which must be no later than the 18 January 2022.

Alternative options considered and rejected

None

Relevance to the Corporate Plan and/or the Plymouth Plan

This report links to the delivery of the City and Council priorities. In particular:

Unlocking the Cities Potential:

By ensuring Plymouth: is a clean and tidy city and a green and sustainable city that cares for its environment; has a wide range of homes; has a vibrant economy offering quality jobs and skills; is an exciting, cultural and creative city and has a varied, efficient and sustainable transport network.

Caring for People and Communities:

By ensuring Plymouth is a friendly, welcoming city, reducing health inequalities, making sure people feel safe in the city, focusing on prevention and early intervention, protecting children, young people and adults.

Implications for the Medium Term Financial Plan and Resource Implications: Not Applicable

Financial Risks

There are no financial risks to the Council by increasing the Taxi Tariff.

Carbon Footprint (Environmental) Implications:

Not Applicable

Other Implications: e.g. Health and Safety, Risk Management, Child Poverty:

* When considering these proposals members have a responsibility to ensure they give due regard to the Council's duty to promote equality of opportunity, eliminate unlawful discrimination and promote good relations between people who share protected characteristics under the Equalities Act and those who do not.

Appendices

| Ref. | Title of Appendix | If some why it is | all of the not for t | informat oublication | ion is cor n by virtu | Numbe ofidential, e of Part by ticking | yoù must Lof Sched | dule 12A |
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| Α | Briefing report (mandatory) | Х | | | | | | |
| В | Equalities Impact Assessment (mandatory) | | | | | | | |

Background papers:

Please list all unpublished, background papers relevant to the decision in the table below. Background papers are <u>unpublished</u> works, relied on to a material extent in preparing the report, which disclose facts or matters on which the report or an important part of the work is based.

| Title of background paper(s) | Exemption Paragraph Number (if applicable) |
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Originating Senior Leadership Team member: Rob Nelder

Please confirm the Strategic Director(s) has agreed the report? Yes, Approved by email

Date agreed: 23/12/2021

Cabinet Member approval: Councillor John Riley (Cabinet Member for Governance, Human Resources, IT and Community Safety)

Approved via email

Date approved: 04/01/2022

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Report

1.0 **Background Information**

1.1 The proposed Table of Fares was agreed to go out to public consultation at the Taxi Licensing Committee on 28 October 2021 and was published in the Herald on 03 November 2021. (Appendix I). All Taxi drivers and vehicle proprietors were written to and provided with a copy of the proposed table of fares and were given until 18 November 2021 to make objections.

2.0 <u>Legal Framework</u>

- 2.1 Under section 23 (1) of the PCCA 1975, the Council is responsible for setting the maximum fares and other costs that drivers may charge a customer for using Taxis in the City.
- 2.2 Members should note that drivers may charge a lower fare or offer a discount if they wish and negotiate fares for travel outside of the City boundaries.
- 2.3 The Council does not have powers to set fares for journeys in private hire vehicles.
- 2.4 The Table of Fares must be advertised in accordance with the provisions of the Act and if any objections are received these must be considered by the Committee for a final decision to be taken as to whether the advertised fare table will be modified in light of objections, or whether they will be implemented as advertised. The Table of Fares approved by the Committee would come into effect not later than two months from the closing date of the advertised consultation. (18 January 2021).

3.0 Comments and Objections

- 3.1 Fifteen response comments and objections were received, one of these comprised of a petition of thirty four named current licensed Hackney Carriage drivers. A table showing the objections and responses provided can be seen in Appendix 2 of this report.
- 3.2 There were no comments or objections received about the reduction of the Table of Fares structure from five individual tariffs to three, or the increase in fuel surcharge and relocation of the reference service station from Exeter Street to Milehouse.
- 3.3 General comments received were centred around the amount of time between tariff reviews; a request to ensure the date the tariff is implemented is added to the table of fares; the time it has taken to review the tariff since the last review in 2017 and one comment that the increase in soil charge up to £100 has the potential to be abused.
- 3.4 The date the agreed tariff comes in to effect will be included in the Table of Fares once agreed by Committee. The table of fares shown in Appendix five has been amended to reflect this.
- 3.5 Historically, tariff reviews have been prompted by requests or proposals received from the Taxi Trade. Prior to this current review the tariff was last reviewed, by Trade request, in 2017.

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In August 2019 every licensed Hackney Carriage driver was contacted by email to establish if they wanted a review of the Tariff. 12 response were received with only 5 drivers requesting an increase.

The length of time between Tariff reviews was considered by Committee on 28 October 2021 where by it was resolved that Taxi Licensing Officers explore a policy for regularly reviewing and setting future taxi fares in Plymouth.

- 3.6 The one comment received that the increase in soiling charge may be open to abuse is acknowledged however, this potentially could happen at the current rate and all complaints received of this nature are fully investigated by Taxi Licensing Officers.
- 3.7 All of the objections received related to proposed increase and that it was not considered substantial enough to cover increased costs and overheads since the last review. In addition to the objections there were requests that:
 - the 'Flag fall' or start-up fee is increased to £5 for Tariffs I and 2, or
 - Tariff I flag fall is set to £3 and the mileage rate is increased to £2 per mile and Tariff 2 the flag fall is increased to £2.50 flag fall and £4.80 flag per mile.

There has been no request that Tariff 3 is increased or altered from that advertised.

3.8 The tables shown in Appendix 3 show the monetary increase and the overall percentage increase for the advertised tariff and those suggested in consultation responses.

The tables in Appendix 3 also show the monetary and percentage increase resulting from comments and suggested increases from the consultation

3.9 When comparing the cost for a 2 mile journey nationally it can be seen from the tables in Appendix 4 that out of 359 local authorities, Plymouth would rise from a current position of 126 to 39 should the proposed advertised Tariff be implemented.

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3.10 When considering the 'Flag Fall' or start-up charge, the rule of thumb when setting fares is that it is ideally not more than double the mileage rate. This means that for a 1 mile journey where the driver then returns to the rank they will actually receive in effect 3 miles money.

To increase the flag fall excessively while clearly of benefit to the driver has the potential to penalise elderly, vulnerable and some low income earners such as Care Workers and Cleaners who make regular short journeys by Taxi. An increase of the flag fall to £5 is nearly triple the mileage rate and would see a I mile journey increase by £2 from £4.80 to £6.80 an increase of 42% and a 2 mile journey increase by £2.30 from £6.30 to £8.60 an increase of 37%. The greater the distance travelled on the outward journey the further it is to return to the rank. This means for a 10 mile outward journey the driver will receive 12 miles money but will have driven 20 miles. This is how it has always worked and it is not for the passenger to pay for

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the return journey. While a taxi driver cannot refuse a fare, a high flag fall has the potential for drivers to concentrate/prefer quicker shorter journeys to the longer journeys and this may impact on getting evening and night time economy customers' home across the City.

3.11 Should the proposed/advertised Table of Fares be implemented an additional line will be added to the table to show the flag fall at Tariff 2 is set at 1/7 of a mile and not 1/6 of a mile as it currently shows. (Appendix 5).

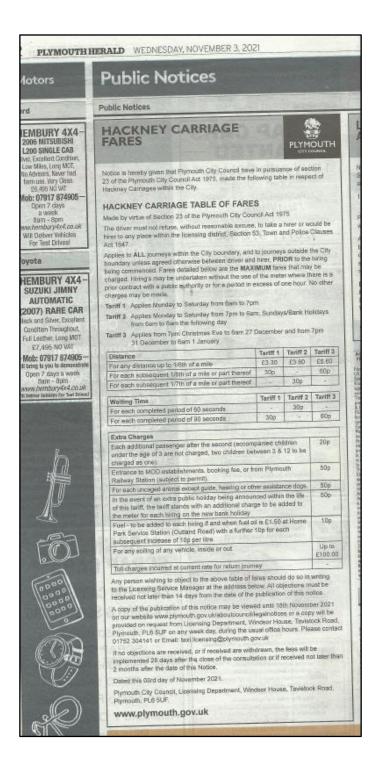
4.0 Conclusion

- 4.1 Following consultation with the public and the Taxi Trade, Committee members need to consider the objections in Appendix 2 and decide whether the Table of Fares will remain as published or whether amendments are required.
- 4.2 The Committee are able to amend the table of fares as they see fit, and the determined table of fares will come into force on a date as agreed by the Committee, which must be no later than 2 months after the original date (18 January 2022).

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Appendix I

Advertised Table of Fares



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| | Comment | Response | | | | | | | | |
|---|--|--|---|---|--|--|---|---|--|--|
| I | It is not April 1st? This is a very bad joke. I propose you rethink this. The email about fares did not include any explanation or justification for the rates listed. What was the rate rise based on? I can't query your decision if I don't know why you made it. Please send me the explanation and justification, that a professional would have included, so that I can comment. I will include one simple point though. The group of taxi drivers hit most by Covid was drivers working at night. The biggest demand for drivers is after I 2pm on Friday and Saturday. You are proposing removing the night rate. The basics of business is that price increases when the demand exceeds the supply. | went to Taxi Licer contain the inform The attached ame | nsing Committee nation you require nation you require | that went to attache https://democracy was corrections made | ed the report that plymouth.gov.uk/ile to section 3 of | ariff change. I have proven to Committee or eListDocuments.aspx? the report and shows to the evening and night | n Thursday 28 Oc <u>Cld=566&Mld=97</u> he increase that v | tober that should 87&Ver=4 vill be realised | | |
| 2 | I am Hackney Carriage driver. I am contacting you in regards the New taxi tariffs that has been published on 3rd Of November 2021 in Herald. I would like to raise my Objection. I do not agree with this tariffs increase because of: Thank You for your understanding. | | | | | | | | | |
| 3 | As you can see in the picture attached there is no price where it says 1/6th of a mile for tarif 2 so there's no possible calculation there for. Can you please send me a revised version of it so i can know if i will ever work | more 'metre drop | s' over the mile fo | or this Tariff. I have | added a table whi | calculated solely on 1/ ch shows the increase for contact should you r | from the current | tariff to the new | | |
| | evenings/nights again. | | Та | riff I | Т | ariff 2 | Та | uriff 3 | | |
| | | Journey | Current | Proposed | Current | Proposed | Current | Proposed | | |
| | | I mile | 4.80 | 5.10 | 5.30 | 5.90 | 9.60 | 10.20 | | |
| | | 2 miles | 6.30 | 6.90 | 6.80 | 8.00 | 12.60 | 13.80 | | |
| | | 3 miles 7.80 8.70 8.30 9.80 15.60 17.40 | | | | | | 17.40 | | |
| | | 5 miles 10.80 12.30 11.10 14.30 21.60 24.60 | | | | | | 24.60 | | |
| | | 10 miles 18.30 21.30 18.80 24.80 36.60 | | | | | 36.60 | 42.60 | | |
| | | | | | | | | | | |

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Applies to ALL journeys within the City boundary, and to journeys outside the City boundary unless agreed otherwise between driver and hirer. PRIOR to the hiring being commenced. Fares detailed below are the MAXIMUM fares that may be charged. Hiring's may be undertaken without the use of the meter where there is a prior contract with a public authority or for a period in excess of one hour. No other charges may be made. Tariff I Applies Monday to Saturday from 6am to 7pm Tariff 2 Applies Monday to Saturday from 7pm to 6am, Sundays/Bank Holidays from 6am to 6am the following day Tariff 3 Applies from 7pm Christmas Eve to 6am 27 December and from 7pm 31 December to 6am 1 January Tariff I Tariff 2 For any distance up to 1/6th of a mile £3.30 £3.80 £6.60 For each subsequent 1/6th of a mile or part thereof 30p 60p For each subsequent 1/7" of a mile or part thereof 30p **Waiting Time** Tariff I Tariff 2 Tariff 3 For each completed period of 60 seconds 30p 30p For each completed period of 90 seconds 60p Extra Charges Each additional passenger after the second (accompanied children under the age of 3 are not charged, two children between 3 & 12 to be charged as one).

4 Regarding the proposed fares I would like the one that proposed them to answer me, if possible, at one question. The inflation is raising more than your proposed fares. The fares at private hire raised over the proposed fares.

The fuel raised over 30%, a lot more than the "raised" fare proposed.

Your taxes on taxis are more than doubled since last time the fares has changed. A new car in 2016 was starting at £24.000 now is starting from £38.000 (hybrid starting from £64.000, have no place to charge fast and the price of kWh doubled in last months) Now if you take that costs can you explain how can we survive? Not considering a new car that would be catastrophic for a taxi driver.

It is recognised that the Trade as a whole is going through extraordinary times, ultimately in setting taxi fares, the Council has to balance any increase of taxi fares against the needs of the travelling public. Please find attached a table which shows the increase from the current to the proposed tariff for some example reference mileage.

| | | Tariff I | | | Tariff 2 | | Tariff 3 | | | | |
|----------|---------|-------------------------|-------|---------|-----------------------|-------|----------|----------|---------------|--|--|
| Journey | Current | ent Proposed % Increase | | Current | t Proposed % Increase | | Current | Proposed | % Increase | | |
| I mile | 4.80 | 5.10 | 6.25 | 5.30 | 5.90 | 11.32 | 9.60 | 10.20 | 6.25 | | |
| 2 miles | 6.30 | 6.90 | 9.53 | 6.80 | 8.00 | 17.65 | 12.60 | 13.80 | 9.52 | | |
| 3 miles | 7.80 | 8.70 | 11.55 | 8.30 | 9.80 | 18.07 | 15.60 | 17.40 | 11.54 | | |
| 5 miles | 10.80 | 12.30 | 13.9 | 11.10 | 14.30 | 28.83 | 21.60 | 24.60 | 13.89 | | |
| 10 miles | 18.30 | 21.30 | 16.4 | 18.80 | 24.80 | 31.91 | 36.60 | 42.60 | 16.39 | | |

In response to Proposed changes to Table of Fares, I would like to point out that during night time all private hire companies has a minimum start of £5 just today I received an e-Mail from taxi first saying that starting tonight the start fare will be £6.

I acknowledge your comments and these will be taken into consideration along with the other comments and objections made during the consultation period to be presented to Committee. Please find attached a table which shows the increase from the current to the proposed tariff for some example reference mileage.

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I would also like to remind that during night time it's much harder then day time due to alcohol consumption (for instance, one of my cab doors has been damaged and the customer got away with it without paying, people getting sick and never paying fines and the list goes on) not to mention that the fuel price has gone ballistic, and it's not just the fuel price that has gone up lately.

The proposed changes especially for night time are simply not encouraging at all, if any it makes you to rethink your job.

| | | Tariff I | | | Tariff 2 | | Tariff 3 | | | | |
|----------|---------|----------|---------------|---------|----------|---------------|----------|----------|---------------|--|--|
| Journey | Current | Proposed | % Increase | Current | Proposed | % Increase | Current | Proposed | % Increase | | |
| I mile | 4.80 | 5.10 | 6.25 | 5.30 | 5.90 | 11.32 | 9.60 | 10.20 | 6.25 | | |
| 2 miles | 6.30 | 6.90 | 9.53 | 6.80 | 8.00 | 17.65 | 12.60 | 13.80 | 9.52 | | |
| 3 miles | 7.80 | 8.70 | 11.55 | 8.30 | 9.80 | 18.07 | 15.60 | 17.40 | 11.54 | | |
| 5 miles | 10.80 | 12.30 | 13.9 | 11.10 | 14.30 | 28.83 | 21.60 | 24.60 | 13.89 | | |
| 10 miles | 18.30 | 21.30 | 16.4 | 18.80 | 24.80 | 31.91 | 36.60 | 42.60 | 16.39 | | |

6 As a hackney carriage driver licensed in Plymouth I would like to object to the new fares proposal. First of all I will say that this has been left way too long, last increase being in 2017 is ridiculous.

The new rates proposed are way too low and I have not been asked my opinion on this by anybody, and all the other drivers that I have spoken to have said the same. Our expenses are now crazy amounts, and the increase will do next to nothing to help that

I can honestly say, if these new rates come into effect without being any higher, that will be me forced out of the taxi trade, I am not willing to work for less than minimum wage any longer.

The PLTA have not communicated with drivers at all, not even their own members, so really don't understand how they can speak for us, surely we should have some kind of voting system for increase proposals.

I cannot stress enough how important an increase is for us and how they need to be higher than what has been proposed, many drivers have said they will be leaving along with myself.

Also tariff I waiting time of 30p every 90 seconds is not enough and should be every 60 seconds across the board in line with private hire.

I really hope you realise this needs to be changed.

Historically review of the Table of Fares (TOF) have been made at the request of the Taxi Trade, you are correct in saying the last review was in 2017. Consequently, Taxi Licensing with this review have proposed to Committee that the TOF is reviewed on a regular basis (annually/biannually) and to explore a review process similar to other Councils where factors such as increases in vehicle purchase and maintenance costs, fuel costs etc are taken into consideration. The proposal was agreed at Committee. The proposed changes were not put forward by the PLTA but by at the time an independent driver, the PLTA supported the proposed changes. The Licensing Authority do not have any influence over PLTA decision making process but any changes to the Tariff legally have to be advertised and consulted with the wider trade to provide an opportunity to comment and all comments are taken into consideration.

It is recognised that the Trade as a whole is going through extraordinary times, ultimately in setting taxi fares, the Council has to balance any increase of taxi fares against the needs of the travelling public. I have taken note of your comment that more of an increase is needed including the reduction in waiting time from 90 seconds to 60 seconds for Tariff I and these will be considered along with other proposals put forward during the consultation period. Please find attached a table which shows the increase from the current to the proposed tariff for some example reference mileage.

| | Ta | riff I | Та | Tariff 3 | | | |
|---------|---------|----------|---------|----------|---------|----------|--|
| Journey | Current | Proposed | Current | Proposed | Current | Proposed | |
| I mile | 4.80 | 5.10 | 5.30 | 5.90 | 9.60 | 10.20 | |
| 2 miles | 6.30 | 6.90 | 6.80 | 8.00 | 12.60 | 13.80 | |

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| | | | 3 r | niles | 7.80 | 8.70 | 8.30 | 9.80 | 15.60 | 17. | .40 | |
|----|--|---|--|--|--|---|---|---|--|--|---|-----------------------------|
| | | | 5 r | niles | 10.80 | 12.30 | 11.10 | 14.30 | 21.60 | 24. | .60 | |
| | | | 10 | miles | 18.30 | 21.30 | 18.80 | 24.80 | 36.60 | 42. | .60 | |
| 7 | I wish to object to the new proposed tariffs change because due to the increase fuel costs and taxi licences cost and general upkeep of my vehicle. I would like to see the first pull on the meter £5.00. On tariffs I and 2. Tariff 3 to stay has it is. I am writing regarding of new fare tariff that has been sent out via e mail. | | g are now co comments a on on the fir | onsidering th nd changes v nal Table of | he objections will be presei Fares. | and proposited to Taxi | | during the co ommittee for | onsultation consider | n process ration at a | of which you date to be co | rs will be onsidered for |
| 8 | It is hard to accept this fare as, the price for everything has increased and this is not what we're looking for. We are quite not happy with this tariff and as you may be aware about the private hire prices cheapest one is £5 to start. If we don't get a good fair tariff price than it will be hard to keep hackney drivers as most of them will be heading to private hire companies. Hope this will be taken into consideration and vet us with fair and reasonable fare tariff. | balance any i increase is no I also acknov £2.00 per mi your preferre | ncrease of ta eeded and th vledge the pe le and Tariff ed option to ion I have at | xi fares agai ese will be o etition that y 2 to start at that propos tached a tab | inst the needs considered al you have sent t £4.80 per m sed by you in le which sho | of the traveng with other with a numile and at £1 dividually? | elling public. I ner proposals ber of driver 2.50 per mile | I have taken put forwards names on with Tariff 3 | note of your distribution of the contract of t | our comm he consult oses Tariff in as propo | ent that mor ation period. I to start at osed. I assum | e of an £3.80 and at |
| | My request is tariff one £4 to start and £ 2 per mile and Tariff 2 £5 to start and £2.50 per a mile. | | | Tariff I | 1 | | Tarif | f 2 | | | Tariff 3 | |
| | | Journey | Current | Propose | d % Increas | Curre | nt Propo | sed Incr | | Current | Proposed | % Increase |
| | | I mile | 4.80 | 5.10 | 6.25 | 5.30 | 5.90 | 11. | 32 | 9.60 | 10.20 | 6.25 |
| | | 2 miles | 6.30 | 6.90 | 9.53 | 6.80 | 8.00 | 17. | 65 | 12.60 | 13.80 | 9.52 |
| | | 3 miles | 7.80 | 8.70 | 11.55 | 8.30 | 9.80 | 18. | 07 | 15.60 | 17.40 | 11.54 |
| | | 5 miles | 10.80 | 12.30 | 13.9 | 11.10 | 14.30 | 0 28. | 83 | 21.60 | 24.60 | 13.89 |
| | | 10 miles | 18.30 | 21.30 | 16.4 | 18.80 | 24.80 | 0 31. | 91 | 36.60 | 42.60 | 16.39 |
| 9 | Can you please ensure that when a new Fare Table is produced the date is included at the bottom as has been historically the case. It was left off the current Fare Table. The reason is that when a member of the public looks at a "Taxi Post" there is currently, no indication of whether it is the current Fare Table; likewise while sitting in a vehicle it is not always easy to read the Fare Table but the date can show if it is current. | | l. However, ady been inc | we did get 1 | the date adde | d when we | | her print rur | of the ca | ardboard f | are tables for | the vehicles. |
| 10 | I would like to object to the proposal of changes to the Hackney Fares, On a couple of issues as this seems to been proposed only by a couple of PLTA individuals without a general consultation among the trade, My thoughts on the starting price needs to be looked at also a later end time on tariff 2 , also the soiling charge of up to £100 is wide | Your comme open to abus The propose proposed ch | e have been d changes w | noted and vere not put | will be consid forward by t | ered along v ne PLTA bu | with the othe t by at the tin | r responses ne an indepe | and propo ndent dri | osals receiver, the Pl | ived. LTA supporte | ed the |

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open for abuse ! I would like to be more involved in the next conversations about this as I am probably more invested in the Plymouth Hackney trade than most and have genuine concerns for its future.

Reply received on 25 November 2021 Thank you for the reply, the table of fares you have sent me seems to be incorrect, I will attach another we have been given. I understand this proposal wasn't from the Councils and trying to be pushed through by an individual who happens to re-program meters and is asking people to withdraw their objections.

I do not wish the tariff to be too expensive but also drivers should not be leaving ranks after maybe an hour or so of being sat there for a potential job worth £3.90 especially when private hire now have a minimum of £5.00.

I have asked Rachel Hinds about being more involved as I'm heavily invested in the Hackney trade and she has kindly invited me to the next trade meeting which I look forward too.

Tariff legally have to be advertised and consulted with the wider trade to provide an opportunity to comment and all comments are taken into consideration.

For information, I have attached a table which shows the increase from the existing tariff to the proposed for some reference mileage distances and also the percentage increase for the 2 Tariffs.

| | | Tariff I | | | Tariff 2 | | Tariff 3 | | | | |
|----------|---------|----------|---------------|---------|----------|---------------|----------|----------|---------------|--|--|
| Journey | Current | Proposed | % Increase | Current | Proposed | % Increase | Current | Proposed | % Increase | | |
| I mile | 4.80 | 5.10 | 6.25 | 5.30 | 5.90 | 11.32 | 9.60 | 10.20 | 6.25 | | |
| 2 miles | 6.30 | 6.90 | 9.53 | 6.80 | 8.00 | 17.65 | 12.60 | 13.80 | 9.52 | | |
| 3 miles | 7.80 | 8.70 | 11.55 | 8.30 | 9.80 | 18.07 | 15.60 | 17.40 | 11.54 | | |
| 5 miles | 10.80 | 12.30 | 13.9 | 11.10 | 14.30 | 28.83 | 21.60 | 24.60 | 13.89 | | |
| 10 miles | 18.30 | 21.30 | 16.4 | 18.80 | 24.80 | 31.91 | 36.60 | 42.60 | 16.39 | | |

Reply on 25 November 2021:

The table changed since the report was produced. It was amended after a very long discussion and debate on at what stage a taxi meter clicks on to the mile. Essentially it was conceded that the table showed a 30p shortfall on each mile. I have attached for information the amended section 3. The table I sent you in my previous email I added the % increase for illustrative purposes. I can advise that no objections have been withdrawn and all comments and objections will be considered and presented to Committee at a date to be determined.

I am aware you have a keen interest in the Hackney Trade and have been invited to the next meeting. We all want a safe and thriving taxi trade in Plymouth but as we are all aware of there are many challenges that the trade are facing. I look forward to meeting you at the meetings and to and having fresh new input into these matters.

I'm writing to object to the proposed tariff change as I don't fell this falls in line with increasing running cost and cost of living or current rate of inflation. As a member of the PLTA I don't feel I was consulted about this proposed change.

I am emailing to acknowledge your objection to the proposed changes to the Table of Fares for the reason that it is not enough to meet the increase in vehicle running costs, living costs or current rate of inflation (4.2%) Your comments have been noted and will be considered along with the other responses and proposals received.

The proposed changes were not put forward by the PLTA but by at the time an independent driver, the PLTA supported the proposed changes. The Licensing Authority do not have any influence over PLTA decision making process but any changes to the Tariff legally have to be advertised and consulted with the wider trade to provide an opportunity to comment and all comments are taken into consideration.

I have attached a table which shows the increase from the existing tariff to the proposed for some reference mileage distances and also the percentage increase for the 2 Tariffs.

| | | Tariff I | | | Tariff 2 | | Tariff 3 | | | |
|---------|---------|----------|---------------|---------|----------|---------------|----------|----------|---------------|--|
| Journey | Current | Proposed | % Increase | Current | Proposed | % Increase | Current | Proposed | % Increase | |
| l mile | 4.80 | 5.10 | 6.25 | 5.30 | 5.90 | 11.32 | 9.60 | 10.20 | 6.25 | |

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| | | | | 1 | Ti- | | ı | ı | 1 | | |
|----|--|----------------------------|----------------------------|-------------------------------|-------------------------------|-----------------------------|---------------------------------|----------------------------------|---------------------------------|--|----------------------------|
| | | 2 miles | 6.30 | 6.90 | 9.53 | 6.80 | 8.00 | 17.65 | 12.60 | 13.80 | 9.52 |
| | | 3 miles | 7.80 | 8.70 | 11.55 | 8.30 | 9.80 | 18.07 | 15.60 | 17.40 | 11.54 |
| | | 5 miles | 10.80 | 12.30 | 13.9 | 11.10 | 14.30 | 28.83 | 21.60 | 24.60 | 13.89 |
| | | 10 miles | 18.30 | 21.30 | 16.4 | 18.80 | 24.80 | 31.91 | 36.60 | 42.60 | 16.39 |
| 12 | I wish to object to the new tariff proposal. I object as this increase is not enough. All of the drivers overheads have increased, such as fees, fuel & garage bills. This new tariff needs increase and to include a minimum charge of £5.00. | £5.00 for tar | iffs I and 2. `re Committe | our comment e at a date to | s along with the beddetermine | others received. For inform | red during the nation, I have a | consultation attached a tab | process will be le which sho | crease to be su be taken into c ws the increase the current and | onsideration e from the |
| | | Tariff I Tariff 2 Tariff 3 | | | | | | | | | |
| | | Journey | Current | Proposed | % Increase | Current | Proposed | % Increase | Current | Proposed | % Increase |
| | | I mile | 4.80 | 5.10 | 6.25 | 5.30 | 5.90 | 11.32 | 9.60 | 10.20 | 6.25 |
| | | 2 miles | 6.30 | 6.90 | 9.53 | 6.80 | 8.00 | 17.65 | 12.60 | 13.80 | 9.52 |
| | | 3 miles | 7.80 | 8.70 | 11.55 | 8.30 | 9.80 | 18.07 | 15.60 | 17.40 | 11.54 |
| | | 5 miles | 10.80 | 12.30 | 13.9 | 11.10 | 14.30 | 28.83 | 21.60 | 24.60 | 13.89 |
| | | 10 miles | 18.30 | 21.30 | 16.4 | 18.80 | 24.80 | 31.91 | 36.60 | 42.60 | 16.39 |
| 13 | I wish you to accept this email as my objection to the proposed tariff change. I agree with a lot of my fellow drivers that feel more of an increase is needed especially with fuel costs rising daily. All of our overheads have increased and this needs to be reflected in a fair increase to our tariff. I along with others feel that a minimum fare should be set at £5.00. | | | | | | | | | | onsideration e from the |
| | | Journey | Current | Proposed | % | Current | Proposed | % | Current | Proposed | % |
| | | I mile | 4.80 | 5.10 | Increase 6.25 | 5.30 | 5.90 | Increase | 9.60 | 10.20 | Increase 6.25 |
| | | | | | | | | | | | |
| | | 2 miles | 6.30 | 6.90 | 9.53 | 6.80 | 8.00 | 17.65 | 12.60 | 13.80 | 9.52 |

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| | | 3 miles | 7.80 | 8.70 | 11.55 | 8.30 | 9.80 | 18.07 | 15.60 | 17.40 | 11.54 |
|----|---|---|--|---|---|---|--|--|--|--|----------------------------|
| | | 5 miles | 10.80 | 12.30 | 13.9 | 11.10 | 14.30 | 28.83 | 21.60 | 24.60 | 13.89 |
| | | 10 miles | 18.30 | 21.30 | 16.4 | 18.80 | 24.80 | 31.91 | 36.60 | 42.60 | 16.39 |
| 14 | I am answering your email with regard taxi increase and would like to put on record my objections to your proposal, it is not enough, prices for my job and for other bills have rocketted in the last couple of years, fuel, insurance, council fees, and many other every day fees. I object to this pitifull rise it is nowhere near enough. Please think again. | consideration | n and put bef n the existing | est and your co ore Committe g tariff to the p iffs. | e at a date to | be determin | ned. For inforn | nation, I have | attached a ta | ble which show | ws the |
| | | | | Tariff I | | | Tariff 2 | | | Tariff 3 | |
| | | Journey | Current | Proposed | % Increase | Current | Proposed | % Increase | Current | Proposed | % Increase |
| | | I mile | 4.80 | 5.10 | 6.25 | 5.30 | 5.90 | 11.32 | 9.60 | 10.20 | 6.25 |
| | | 2 miles | 6.30 | 6.90 | 9.53 | 6.80 | 8.00 | 17.65 | 12.60 | 13.80 | 9.52 |
| | | 3 miles | 7.80 | 8.70 | 11.55 | 8.30 | 9.80 | 18.07 | 15.60 | 17.40 | 11.54 |
| | | 5 miles | 10.80 | 12.30 | 13.9 | 11.10 | 14.30 | 28.83 | 21.60 | 24.60 | 13.89 |
| | | 10 miles | 18.30 | 21.30 | 16.4 | 18.80 | 24.80 | 31.91 | 36.60 | 42.60 | 16.39 |
| 15 | Hello, A letter is attached with 34 drivers signature on regarding the e mail has been sent out for a new tariff. We will be handling the original letter to the taxi licensing too. With Regards On bahalf of the drivers who sign the letter. Letter below minus drivers names/contact details | balance any i increase is no I also acknov £2.00 per mi your preferre For informat | ncrease of ta eeded and the vledge the pe le and Tariff ed option to ion I have att | Trade as a who xi fares against ese will be concition that you 2 to start at £4 that proposed cached a table recentage increa | t the needs of nsidered along I have sent wi 4.80 per mile I by you indivi which shows | the travelling with other part and at £2.50 dually? | g public. I have proposals put of drivers nan per mile with from the exist | e taken note of forward during the son that potential Tariff 3 to re | of your comming the consultroposes Tarif | nent that more tation period. If I to start at a osed. I assume for some refer | £3.80 and at a this is now |
| | | | | Tariff I | | | Tariff 2 | | | Tariff 3 | |

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| | To whom it may cono | ern | |
|---|---|---------------------------------|---------|
| We believe the labour/parts/bue/livares we are facing so much private hire companies right time is Se start. We are requesting that for tariff 1 and 2. We feel | the Taxi licensing department. New tariff is very unincedlock/rent etc has not to controlled their price and with has increased their price and you should review this decis. E2 per mile and Tariff 2 to | fail, todays price rise on | |
| | | nsing and updated regarding the | |
| Your sincerely | | | |
| Name of Driver. | Badge No. | Contact no. | Signetu |

| Journey | Current | Proposed | % Increase | Current | Proposed | % Increase | Current | Proposed | % Increase |
|----------|---------|----------|---------------|---------|----------|---------------|---------|----------|---------------|
| l mile | 4.80 | 5.10 | 6.25 | 5.30 | 5.90 | 11.32 | 9.60 | 10.20 | 6.25 |
| 2 miles | 6.30 | 6.90 | 9.53 | 6.80 | 8.00 | 17.65 | 12.60 | 13.80 | 9.52 |
| 3 miles | 7.80 | 8.70 | 11.55 | 8.30 | 9.80 | 18.07 | 15.60 | 17.40 | 11.54 |
| 5 miles | 10.80 | 12.30 | 13.9 | 11.10 | 14.30 | 28.83 | 21.60 | 24.60 | 13.89 |
| 10 miles | 18.30 | 21.30 | 16.4 | 18.80 | 24.80 | 31.91 | 36.60 | 42.60 | 16.39 |

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Tables to show the monetary increase and the overall percentage increase for the advertised tariff and those suggested in consultation responses.

Proposed advertised Tariff

| | Tariff I | | | Tariff 2 | | | Tariff 3 | | |
|----------|-------------|--------------|-------------------|-------------|--------------|-------------------|-------------|--------------|-------------------|
| Journey | Curr ent | Propo sed | % Incre ase | Curr ent | Propo sed | % Incre ase | Curr ent | Propo sed | % Incre ase |
| I mile | 4.8 | 5.1 | 6 | 5.3 | 5.9 | П | 9.6 | 10.2 | 6 |
| 2 miles | 6.3 | 6.9 | 10 | 6.8 | 8 | 18 | 12.6 | 13.8 | 10 |
| 3 miles | 7.8 | 8.7 | 12 | 8.3 | 9.8 | 18 | 15.6 | 17.4 | 12 |
| 5 miles | 10.8 | 12.3 | 14 | 11.1 | 14.3 | 29 | 21.6 | 24.6 | 14 |
| 10 miles | 18.3 | 21.3 | 16 | 18.8 | 24.8 | 32 | 36.6 | 42.6 | 16 |

Consultation suggested Tariff structure with £5 flag

| | Tariff I | | | Tariff 2 | | | Tariff 3 | | |
|----------|-------------|--------------|-------------------|-------------|--------------|-------------------|-------------|--------------|-------------------|
| Journey | Curr ent | Propo sed | % Incre ase | Curr ent | Propo sed | % Incre ase | Curr ent | Propo sed | % Incre ase |
| I mile | 4.8 | 6.8 | 42 | 5.3 | 7.1 | 34 | 9.6 | 10.2 | 6 |
| 2 miles | 6.3 | 8.6 | 37 | 6.8 | 9.2 | 35 | 12.6 | 13.8 | 10 |
| 3 miles | 7.8 | 10.4 | 33 | 8.3 | 11.3 | 36 | 15.6 | 17.4 | 12 |
| 5 miles | 10.8 | 14 | 30 | 11.1 | 15.5 | 40 | 21.6 | 24.6 | 14 |
| 10 miles | 18.3 | 23 | 26 | 18.8 | 26 | 38 | 36.6 | 42.6 | 16 |

Consultation suggested Tariff structure with £3 flag fall and £2 per mile Tariff I, and £2.50 flag fall and £4.80 per mile for Tariff 2

| | | Tariff I | | | Tariff 2 | | | Tariff 3 | | |
|----------|-------------|--------------|-------------------|-------------|--------------|-------------------|-------------|--------------|-------------------|--|
| Journey | Curr ent | Propo sed | % Incre ase | Curr ent | Propo sed | % Incre ase | Curr ent | Propo sed | % Incre ase | |
| I mile | 4.8 | 5 | 4 | 5.3 | 7.33 | 38 | 9.6 | 10.2 | 6 | |
| 2 miles | 6.3 | 6.99 | - 11 | 6.8 | 12.16 | 79 | 12.6 | 13.8 | 10 | |
| 3 miles | 7.8 | 8.99 | 15 | 8.3 | 16.99 | 105 | 15.6 | 17.4 | 12 | |
| 5 miles | 10.8 | 12.99 | 20 | 11.1 | 26.65 | 140 | 21.6 | 24.6 | 14 | |
| 10 miles | 18.3 | 22.98 | 26 | 18.8 | 50.8 | 170 | 36.6 | 42.6 | 16 | |

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National Hackney (Taxi) Fare Tables

| Pr | oposed/Adver | tised Tariff | c | onsultation Response £5 Flag Fall T | Γariff I & 2 | | Consutation Response, change and increased mileage rate Ta | • |
|----|--------------|--------------|----|-------------------------------------|--------------|----|--|-------|
| 30 | HARROGAT | £7.00 | 1 | LONDON (HEATHROW) | £11.40 | 30 | HARROGATE | £7.00 |
| 31 | HERTSMERE | £7.00 | 2 | LUTON AIRPORT | £9.70 | 31 | HERTSMERE | £7.00 |
| 32 | STROUD | £7.00 | 3 | EPSOM & EWELL | £8.60 | 32 | STROUD | £7.00 |
| 33 | TONBRIDGE | £7.00 | 4 | LONDON | £8.60 | 33 | TONBRIDGE & MALLING | £7.00 |
| 34 | WELWYN H | £7.00 | 5 | PLYMOUTH | £8.60 | 34 | WELWYN HATFIELD | £7.00 |
| 35 | WILTSHIRE | £7.00 | 6 | WATFORD (X) | £8.40 | 35 | WILTSHIRE | £7.00 |
| 36 | RESTORMEL | £6.95 | 7 | UTTLESFORD | £8.30 | 36 | PLYMOUTH | £6.99 |
| 37 | COLCHESTE | £6.90 | 8 | READING | £8.00 | 37 | RESTORMEL | £6.95 |
| 38 | EASTBOURN | £6.90 | 9 | GUILDFORD | £7.60 | 38 | COLCHESTER | £6.90 |
| 39 | PLYMOUTH | £6.90 | 10 | KERRIER | £7.60 | 39 | EASTBOURNE | £6.90 |
| 39 | VALE OF WH | £6.90 | 11 | OXFORD CITY | £7.60 | 40 | VALE OF WHITE HORSE | £6.90 |
| 40 | WEALDON | £6.90 | 12 | JERSEY | £7.43 | 41 | WEALDON | £6.90 |
| 41 | WEYMOUTH | £6.90 | 13 | BRIGHTON & HOVE | £7.40 | 42 | WEYMOUTH & PORTLAND | £6.90 |
| 42 | ADUR | £6.80 | 14 | CHELTENHAM | £7.40 | 43 | ADUR | £6.80 |
| 43 | CARADON | £6.80 | 15 | MAIDSTONE | £7.40 | 44 | CARADON | £6.80 |
| 44 | EAST DEVO | £6.80 | 16 | MID SUSSEX | £7.40 | 45 | EAST DEVON | £6.80 |
| 45 | FIFE | £6.80 | 17 | CARRICK | £7.30 | 46 | FIFE | £6.80 |
| 46 | GLASGOW | £6.80 | 18 | BATH & NORTH EAST SOMERSET | £7.20 | 47 | GLASGOW | £6.80 |
| 47 | GRAVESHAM | £6.80 | 19 | ВСР | £7.20 | 48 | GRAVESHAM | £6.80 |
| 48 | HART (X) | £6.80 | 20 | TORRIDGE | £7.20 | 49 | HART (X) | £6.80 |
| 49 | MENDIP | £6.80 | 21 | TUNBRIDGE WELLS | £7.20 | 50 | MENDIP | £6.80 |
| 50 | NORTH CO | £6.80 | | | | 51 | NORTH CORNWALL | £6.80 |
| 51 | NOTTINGH. | £6.80 | | | | | | |
| 52 | SEDGEMOO | £6.80 | | | | | | |
| 53 | SWALE | £6.80 | | | | | | |
| 54 | WEST BERKS | £6.80 | | | | | | |
| 55 | EDINBURGH | £6.75 | | | | | | |
| 56 | NUNEATON | £6.75 | | | | | | |
| 57 | TORBAY | £6.75 | | | | | | |

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Amended Table of Fares to reflect date of implementation and addition of line for 1/7 distance of a mile flag fall.

HACKNEY CARRIAGE TABLE OF FARES



Made by virtue of Section 23 of the Plymouth City Council Act 1975

The driver must not refuse, without reasonable excuse, to take a hirer or would be hirer to any place within the licensing district, Section 53, Town and Police Clauses Act 1847.

Applies to **ALL** journeys within the City boundary, and to journeys outside the City boundary unless agreed otherwise between driver and hirer, **PRIOR** to the hiring being commenced. Fares detailed below are the **MAXIMUM** fares that may be charged. Hiring's may be undertaken without the use of the meter where there is a prior contract with a public authority or for a period in excess of one hour. No other charges may be made.

Tariff I Applies Monday to Saturday from 6am to 7pm

Tariff 2 Applies Monday to Saturday from 7pm to 6am, Sundays/Bank Holidays from 6am to 6am the following day

Tariff 3 Applies from 7pm Christmas Eve to 6am 27 December and from 7pm 31 December to 6am 1 January

| Distance | Tariff I | Tariff 2 | Tariff 3 |
|---|----------|----------|----------|
| For any distance up to 1/6th of a mile | £3.30 | - | £6.60 |
| For any distance up to 1/7th of a mile | _ | £3.80 | _ |
| For each subsequent 1/6th of a mile or part thereof | 30p | - | 60p |
| For each subsequent 1/7th of a mile or part thereof | - | 30p | - |

| Waiting Time | Tariff I | Tariff 2 | Tariff 3 |
|---|----------|----------|----------|
| For each completed period of 60 seconds | | 30p | |
| For each completed period of 90 seconds | 30p | | 60p |

| Extra Charges | |
|---|------------------|
| Each additional passenger after the second (accompanied children under the age of 3 are not charged, two children between $3 \& 12$ to be charged as one). | 20p |
| Entrance to MOD establishments, booking fee, or from Plymouth Railway Station (subject to permit). | 50p |
| For each uncaged animal except guide, hearing or other assistance dogs. | 50p |
| In the event of extra public holidays being announced within the life of this tariff, the tariff stands with an additional charge to be added to the meter for each hiring on the new public holiday. | 50p |
| Fuel - to be added to each hiring if and when fuel oil is £1.50 per litre at Home Park Service Station (Outland Road) with a further $10p$ for each subsequent increase of $10p$ per litre. | 10p |
| For any soiling of a vehicle, inside or out. | Up to £100.00 |
| Toll charges incurred at current rate for return journey. | |
| Effective from | m Date |

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